

ASHISH BANSAL

Objective:

Continuous progress on both professional and personal fronts all round skills with emphasis on assigned targets.

PROFESSIONAL SUMMARY

- 1) having 14.1+ years (approx.) of SAP Basis, Solman, Hana IT experience.
- 2) I have done International, Integration, Implementation and support projects.
- 3) I have worked for US, UK , Malaysia, Finland clients, Sweden clients.
- 4) I have 7 months of experience of working in Malaysia (client location) for Xerox.
- 5) I have worked for 4 months at client location (Malaysia) for Celcom .
- 6) I have been involved in successful transitions for LBG , Ericsson, Thermofisher Scientific while working for TCS.

CAREER SKILL SET

- 1) Basis experience in installation , upgrade ,system refresh ,technical delivery such as monitoring , updating support packs , kernel , add on and sap bundle patches , TMS , client administration , performance tuning to ensure the efficient operation of sap systems .
- 2) Have worked in environment of ECC, BI, PI/XI, CRM, EP, SOLMAN and used to tools like SWPM, SUM, CHARM.
- 3) Knowledge in Hana like monitoring, health checks and backups via sap Hana studio.
- 4) Experience in sap security administrations such as user creations, role administration.
- 5) Has worked on database Migration (Oracle to Hana).
- 6) Basic Knowledge of SLT .

Documentation&Trainings Provided:

- 1) Has given trainings on charm configuration and charm based transports while working for WallGreens project for TCS .
- 2) Has worked as Knowledge leader while working for Zensar and Infosys Limited .

Experience :

SAP Modules	SAP ERP 6.0	SAP BPC	SAP CRM 7.0	SAP PI
	SOLMAN 7.1, 7.2	SAP BPC	SAP XI	SAP BI
Database	Sap Hana , Oracle , RAC , MCODE			
OS	Red Hat Linux , Solaris , AIX , Windows			
Deployment Tool	SAP CHARM			
Ticketing Tool	BMC Remedy , Amulet			

PROJECTS DETAILS:**Client:** Proximus**Duration:** 29th May 2023 to 26th Feb 2024**Company:** Accenture**Background:** Proximus is a provider of digital services and communication in Belgium and the international markets.**Position:** Technical SME**Responsibilities:**

- 1) LM Service Update in Solution Manager .
- 2) SLD/CR content update in Solution Manager.
- 3) Root Cause Analysis Configuration (Client Settings Change Configuration) in Solution Manager.
- 4) Web Dispatcher Patching .
- 5) Timely resolution of complex technical activities .
- 6) Guiding/mentoring team members.

Client: Loblaw**Duration:** 1st Feb 2023 to 15th April 2023**Company:** Accenture

Background: Loblaw is the largest Canadian food retailer that includes grocery ,household items , clothing , baby products , pharmaceuticals , cellular phones , general merchandise and financial services .

Position: Hana Consultant

Responsibilities:

- 1) SLT related issues
- 2) CARAB Hana Upgrade.

Client: SAP Rise

Duration: 1st Sep 2022 to 14 December 2022

Company: Accenture

Background: Accenture Internal Project

Position: Project Lead, Shift Lead, Duty Manager, Hana Refresh Coordinator

Responsibilities:

- 1)System Refresh of S/4 Hana system.
- 2)Handling/Mentoring Team.
- 3)Portal Issues.
- 4)Azure Migration.
- 5)Supervising Reportees/mentees.

Client: One Strike

Duration: 19th May 2022 to 31st Aug 2022

Company: Accenture

Background: One Strike is a best run program to accelerate our move to the cloud transitioning the majority of cloud solutions to run on state of the art offerings, currently including AWS, Microsoft Azure, Google Cloud Platform and Alibaba cloud, it is also known as Next -Generation Cloud Delivery program.

Position: Project Lead

Responsibilities:

- 1) Database Hana Build for BizX and LMS systems for preview, restore and production landscape by automation with the help of Jenkins and Rundeck .
- 2) Hana Cleanup.
- 3) Schema Import through Jenkins.

Client: Nokia

Duration: 7th March 2022 to 18 May 2022

Company: Accenture

Background: Nokia Corporation is a Finnish multinational telecommunications information technology and consumer electronics company , founded in 1865 . headquarters are in Espoo , Finland .

Position: Sap SOLMAN Lead

Responsibilities:

- 1) Solman Migration to GCP.

Client : Dominion Energy

Duration : November 2021 to 4th March 2022

Company: Accenture

Background: Dominion Energy is American power and energy company headquarters in Richmond , Virginia that supplies electricity in parts of Virginia , North Carolina and South Carolina.

Position : Technical Architecture Workstream Lead

Responsibilities :

- 1) Open Text (JDK upgrade) , Webtools , Desktop tools , Apache Tomcat , Archive server , Content server , Directory services , Document presentment .
- 2) Kernel Upgrade .
- 3) Netweaver upgrade through SUM .

Client : Cardinal Health

Duration : June 2021 to October 2021

Company: Accenture

Background: Cardinal Health is an American multinational health care services company and the 14th highest revenue generating company in the United states . Its headquarters are in Dublin , Ohio and Dublin , Ireland.

Position : Sap Solman Lead

Responsibilities :

- 1) Managed system Configuration .
- 2) Technical Monitoring Configuration.
- 3) EWA Configuration .

- 4) Job Monitoring Configuration .
- 5) Scout Configuration .
- 6) EWA reports related issues.
- 7) Fine tuning of alerts .
- 8) Changing thresholds of metrics for different templates .
- 9) Idoc monitoring configuration .

Client : ACT Fibernet

Duration : March 2021 to 31st May 2021

Company: TCS

Background: Atria Convergence Technologies Limited ,branded as ACT , is Indian telecommunications company headquartered in Bangalore ,Karnataka. ACT offers fibre to the home services under the brand name ACT Fibernet and digital services under the ACT Digital brand .

Position : Sap Basis Module Lead

Responsibilities

- 1)Delivering KT sessions to trainees
- 2)Transports in quality and production environment .
- 3) Supervision of team members.
- 4)Receiving KT sessions from project team .
- 5)Userid creation.
- 6)ACE+ tool.
- 7)R/3 connection opening through service market place.
- 8)AD integration .
- 9)Service market place user id creation.
- 10)Saprouter issues and troubleshooting .
- 11)EWA Configuration.

Client : Sony Pictures

Duration : January 2021 to Feb 2021

Company: TCS

Background: Sony Pictures Entertainment Inc. is an American entertainment company that produces and distributes filmed entertainment through multiple platforms .

Position : Sap Basis Offshore Lead

Responsibilities :

- 1) Receiving KT sessions .
- 2) Mentoring junior resources .

Client : Iffco

Duration : 5 June 2020 to 31st October 2020

Company: TCS

Background: Indian Farmers Fertiliser Cooperative Limited , also known as IFFCO is a multi-state cooperative society engaged in the business of manufacturing and marketing of fertilizers headquartered in New Delhi , India.

Position : Sap Basis Lead and Project lead

Responsibilities :

- 1) DR setup for Production and Quality Environments.
- 2) Setting up Hana Replication , MaxDB Replication and Sybase Replication.

Client : Olympus Corporation Of Americas

Duration : 20 Jan 2020 to 30 April 2020

Company: TCS

Background: Olympus Corporation is a Japanese manufacturer of optics and reprography products .Olympus was established on 12 October 1919 ,initially specializing in microscope and thermometers .Olympus holds roughly a 70-percent share of the global endoscope market , estimated to be worth approximately US\$2.5 billion .

Position: Sap Solman Lead

Responsibilities :

- 1) Managed System Configuration in Solman 7.2.
- 2) Charm Configuration in Solman 7.2.
- 3) Job Monitoring Configuration in Solman 7.2.
- 4) Technical Monitoring Configuration in Solman 7.2.

Client : GSK

Duration : 05 April 2019 to 31st Dec 2019

Company: TCS

Background: GlaxoSmithKline Plc(GSK) is a British multinational pharmaceutical company headquartered in Brentford , England .

Position: Sap Solman and Basis Lead

Responsibilities :

- 1) Handling of transports through Revtrack tool.
- 2) Scheduling sap jobs through Redwood tool.
- 3) Printer related issues
- 4) Client opening and closing .

Client :Thermofisher Scientific

Duration :25 Sep 2018 to 31st March 2019

Company: TCS

Background: Thermofisher Scientific is an American biotechnology product development company located in Waltham ,Massachusetts and was created in 2006 by the merger of Thermoelectron and Fisher Scientific .

Position : Sap Basis Lead

Responsibilities :

- 1)System Refresh.
- 2)Tickets handling.
- 3)Building Team .
- 4)Client Handling , Client meetings .
- 5)Scheduling Background Jobs .
- 6)Printer Configuration in Sap .

Client :Power Grid

Duration : July 2018 to Aug 2018

Company: TCS

Background: The Power Grid Corporation of India Limited , is Indian state – owned electric utilities company headquartered in Gurugram , India .

Position : Sap Basis Lead

Responsibilities :

- Generating access key and developer key .
- Opening WTS connections and maintaining credentials in secured area .
- Generation of contract Logs .

- Checking accessibility of BOBJ and BO through OS
- Change Log activation of tables .
- Deletion of table contents .
- Creation of folder in solar01 tcode .
- PI related issues and errors .

Client :WallGreens

Duration : April 2018 to June 2018

Company: TCS

Background: The Wallgreen is an American company that operates as the second-largest pharmacy store chain in the United States behind CVS Health. It specializes in filling prescriptions, health and wellness products, health information, and photo services.

Position : Sap Basis , Hana and Solman Lead

Responsibilities :

- Attended Basis trainings (Hana , Vora) .
- Delivered basis trainings on solution manager (Charm) .
- Completed Fresco Play courses and agile courses .

Client :Grainger

Duration : December 2017 to March 2018

Company: TCS

Background: Grainger is a Fortune 500 industrial supply company founded in 1927 in Chicago . Grainger serves more than 3 million customers worldwide with offerings such as motors , lighting , material handling , fasteners , plumbing , tools and safety supplies along with inventory management services and technical support .

Position : Sap Basis and Solman Consultant

Responsibilities :

- Basis Monitoring .
- Template assignments in solman.
- Deletion of printers.
- Kernel upgrades .
- Focus Alerts analysis.

Client :Eicher Volvo

Duration :18 September 2017 to 6 October 2017

Company: TCS

Background:VE Commercial Vehicles Limited is a joint venture between the Volvo Group (Volvo) and Eicher Motors Limited (EML).

Position : Sap Basis Lead

Responsibilities :

- 1) Backup issues related to content server.
- 2) EWA report analysis.
- 3) Issues related to Queues in CRM .

Client :Celcom

Duration :15 April 2017 to 18 August 2017

Company: TCS

Background:Celcom Axiata Berhad , DBA Celcom is the oldest mobile telecommunications provider in Malaysia . Celcom is a member of the Axiata group of companies .

Position : Sap Basis and Solman Lead

Responsibilities :

- Transports.
- Authorizations Issues .
- Solman Upgrade (Version Upgrade from 7.0 to 7.1).
- Fiori related tasks.

Client : Lloyd Banking Groups

Duration : Aug 2016 to 10 January 2017

Company : TCS

Background:Lloyds Bank plc is a British retail and commercial bank with branches across England and Wales.

Position : Sap Basis and Solman Lead

Responsibilities :

- 1) Underwent KT sessions given by HCL Technologies during shadow support and transition at HCL premises.
- 2) Has given Playback sessions to client during transition and shadow support at HCL premises .

- 3) Has shadowed different technical activities at HCL premises during transition and shadow support .
- 4) Involved in team building .
- 5) Solman configuration.
- 6) Technical Monitoring ,Assigning Templates ,setting of thresholds for alert generation , fine Tunning of thresholds .
- 7) Managed system Configurations .
- 8) EWA report generation , configuration , different settings , generation EWA report on adhoc basis .
- 9) SMD and Host agent installation .
- 10) Team Management , Roster preparation , cab arrangement.

Client : GenRe (Global Support)

Duration : June 2016 to July 2016

Company : TCS

Background: General Reinsurance Corporation is a global property, casualty and life, health reinsurance company offering a range of reinsurance products and services .

Position : Sap Solman Lead

Responsibilities :

- Charm based transports , RFCs , change documents , Normal corrections , Urgent corrections , General Change , Admin Change .
- Retrofit functionality .
- Creation of RFC , Normal Corrections , Urgent Corrections .
- Creation of Project .

Client : Dow Chemicals

Duration : April 2016 to May 2016

Company : TCS

Background : Dow is a multinational chemical corporation which provides chemical , plastic and agricultural products .It is headquartered in midland , Michigan and operates in 180 countries .

Position : Sap Basis Consultant

Responsibilities :

- Portal Transports.
- Redwood Transports.

Client : Ericsson

Duration : July 2015 to April 2016

Company : TCS

Background : Ericsson is a Swedish multinational corporation that provides communication technology and services .

Positin : Sap Basis , Hana and Solman Consultant

Responsibilities :

- 1) HANA migration (oracle to Hana).
- 2) SRM archiving .
- 3) Portal system Refresh.
- 4) Netweaver upgrade of TM Development system.
- 5) Oracle upgrade .
- 6) HANA studio .
- 7) Charm based OS based Transports (mainly unix).
- 8) EWA Analysis .
- 9) Logs , memory related issues in portal .
- 10) SOX reports .
- 11) Parameter changes through config tool for portal.
- 12) Hana refresh.
- 13) Backup related issues for portal .
- 14) Parameter related issues of portal.
- 15) Enabling Debug Port for portal through unix .
- 16) Unlocking of transport objects through sapgui.
- 17) Portal availability related issues through unix ,netweaver and MMC.
- 18) Triggering backup through Hana Studio.
- 19) Hana License through Hana Studio .
- 20) Memory Heap Dumps in Portal.
- 21) Trace files in Portal.
- 22) Checking ICM and server nodes in portal.
- 23) Checking long running threads in portal through MMC.
- 24) Checking portal nodes restart , galaxy services , debug port enablement , server nodes , ICM through netweaver .
- 25) Views creation for portal through unix.
- 26) Deletion of views for portal through unix .
- 27) Checking memory utilisation of portal through netweaver .
- 28) Checking portal Dumps through netweaver .
- 29) Portal patching through SUM.
- 30) Applying SSC patches for portal through Telnet .
- 31) Checking no of user sessions for portal through MMC and netweaver .

- 32) Checking Database size through Hana Studio .
- 33) Backup and Recovery through Hana Studio .
- 34) Creation of background jobs .
- 35) Restarting ICM in portal systems.
- 36) Applying certificates in portal.
- 37) Enabling firefox version .
- 38) Portal issues.
- 39) Checking Tables space and size through Hana studio and sapgui .
- 40) Restarting server nodes of portal.
- 41) Logs generation through Netweaver.
- 42) User administration through Netweaver .
- 43) Changing parameters through configtool .
- 44) Adapters checking through configtool .
- 45) Checking Galaxy services and cdev processes of portal.
- 46) VMC Memory related issues .
- 47) MDM API Cache reset .
- 48) Was involved in KT sessions and playback sessions during transition with IBM .

Client : Secure track and trace and serialisation (Zensar Internal Project)

Duration : December 2014

Position : Sap Basis Consultant

Responsibilities :

- 1) Basis monitoring.
- 2) Setting up RFC connections.

Client : SAP CPM Competency Building (Zensar Internal Project)

Duration : December 2014

Position : Sap Basis Consultant

Responsibilities :

- 1) Basis monitoring.
- 2) Tcode errors.

Client : Help Desk Project (Zensar Internal Project)

Duration : October 2014 to November 2014 and Jan 2015 to March 2015

Position : Sap Basis and Solman Lead

Responsibilities :

- 1) Charm configuration.
- 2) Sap Router configuration on windows operating system.
- 3) Resolving tickets through service desk in solution manager .
- 4) Daily monitoring activities for basis support .
- 5) Database backup through SQL server management studio.
- 6) Content and trex server installation on windows operating system .
- 7) SAP BW installation with windows 2008 operating system and MS SQL database .
- 8) Sybase installation on windows platform .

Client : Romania Eurocopter

Duration : August 2014 to september 2014

Position : Sap Basis Consultant

Responsibilities :

- Merger of two landscapes (Aio Core and Romania) , one is at higher version and one is at lower version .
- Adjusting transport routes .

Client : Bombardier (operations support project)

Duration : April 2014 to september 2014

Company : Infosys Limited

Background

Bombardier is the worlds only manufacture of planes and trains ,builts an extensive and diverse portfolio of winning mobility solutions .

Position : Sap Solman Lead

Responsibilities :

- 1) Normal Corrections .
- 2) Urgent Corrections .
- 3) Charm based transports .
- 4) Prod Cab meetings .
- 5) Preprod Cab Meetings .
- 6) Unlocking Objects under transport request .
- 7) Creation of a project .

- 8) Use of tcodes crm_ui and nwbc .
- 9) Creation of Normal Change requests .
- 10) Apriso Flexnet GPM migrations .
- 11) Creation of transport requests .
- 12) Release of transport requests .
- 13) Solman based transports .
- 14) Automated Batch jobs .
- 15) Adding quality gates .
- 16) Change transport system (CTS +) .
- 17) Integration calendar .
- 18) Transport Of copies .
- 19) Project bundles .

Client : Infosys Infra project (Infosys internal project)

Duration : August 2014 to September 2014

Company : Infosys Limited

Position : Sap Solman Consultant

Responsibilities :

- 1) Root cause analysis configuration in solution manager.
- 2) Data Volume management configuration in solution manager .
- 3) Technical Monitoring configuration in solution manager .

Client : AMD (application and support project)

Duration : April 2013 to January 2014

Background:

Advanced Micro devices is an innovative technology company dedicated and partners to ignite the next generation of computing and graphics .

Position : Sap Basis Track Lead

Responsibilities

- 1) Planning KT schedules and transition .
- 2) Sync up calls with client .
- 3) Planning reverse KT sessions .
- 4) System checks .
- 5) Operation support activities .
- 6) Starting and stopping sap systems .
- 7) Delivering secondary support , primary support.
- 8) Redwood job scheduling.

- 9) Open text troubleshooting.
- 10) Uperform troubleshooting.
- 11) Third party tools.
- 12) BPC.
- 13) SAP PI.
- 14) Upgrading tax locator (BSI tax factory).
- 15) Transports.
- 16) Redwood upgrade.
- 17) Utility servers.
- 18) Incidents and change tasks handling through ticketing tool .
- 19) Tubs upgrade.
- 20) Transports in tubs.
- 21) Commcell console.
- 22) Cyclic updates in tubs.
- 23) Adding process servers in Redwood.
- 24) Migration of jobs from development to quality , quality to production and development to production .
- 25) System refresh .

Client :Metsa (Implementation and Integration project)

Duration : December 2012 to April 2013

Company : Infosys Limited

Background

Metsa is one of Europe's leading suppliers of tissue paper products to households and professional users in Europe .

Position : Sap Basis and Solman Lead

Responsibilities

- Connecting backends sap systems like ERP ECC and TM /EM system with PI .
- Setting up SLD , Business systems , Technical systems .
- Creating RFCs between ERP ECC , TM /EM with PI .
- Solman based APO transports and live cache admin
- Preparing Transport strategies .
- ADS , IGS and SCM , TM optimizer installation .
- Optimisers .

Client : Royal Mail Group

Duration : February 2012 to September 2012

Background

Royal mail group are a key component of UK's economic and social infrastructure, providing services to private individuals, companies and communities.

Position : Sap Basis and Solman Consultant

Responsibilities

- Daily Monitoring sheets.
- Incident Management .
- Amulet tickets .
- Monthly SLR reports
- Configuration , starting , stopping of SMD agents through putty and MMC.
- Registration , starting and stopping of CCMS agents through putty.
- Starting and stopping ABAP , JAVA and ABAP +JAVA systems through putty and MMC.
- Creating OSS message through service market place.
- Transports.
- Early Watch reports.
- Raising GCARS , SRs and IMACS.
- Federated portal .

Client : Sikorsky

Duration : September 2011 to December 2011

Position : Sap Basis Consultant

Background

Sikorsky Aircraft Corporation is a world leader in the design, manufacture and service of military and commercial helicopters; fixed-wing aircraft; spare parts and maintenance, repair and overhaul services for helicopters and fixed-wing aircraft; and civil helicopter operations.

Responsibilities

- 1) System checks of different Production and nonproduction systems .
- 2) Tidal Monitoring

Client : OCWUT

Duration : September 2011 to December 2011

Background

The Oklahoma City Water Utilities Trust (OCWUT) was established in 1960 to oversee construction of the Atoka Reservoir and Pipeline Project.

Position : Sap Basis Consultant

Responsibilities

- System checks of different production and nonproduction systems.
- Transports.

Client : BPR Support Project(HCL Internal Project)

Duration : September 2011 to December 2011

Position : Sap Basis Consultant

Responsibilities

- System Checks for different Production and Non Production systems.
- BI and PI monitoring and report generation.
- Enterprise Portal monitoring and report generation .
- Extensive uses of Tcode sxmb_moni and sxmb_ifr , component monitoring and message monitoring .

Client : Project Development Of India Limited (PDIL) (project Implementation)

Duration : July 2011 to August 2011

Background

PDIL is a premier design engineering and consultancy organization, committed towards technological excellence and self-reliance in the growth of the fertilizer and allied chemical industries with associated off site and utility facilities, Oil & Gas Sector viz.

Position : Sap Basis and Security Lead

Responsibilities

- Creating a user in SAP, resetting the password of user, deleting user, locking and unlocking a user, locking and unlocking multiple users.
- Adding and removing roles.
- Creating a role, Change Authorizations objects, assigning transactions, generating profiles etc.
- Configure a printer in SAP.
- Start/stop SAProuter.
- Import a transaction request.

- Put a system message to notify users about any activity.
- Open a client for modifications.
- Start and stop a SAP server.
- Unix Solaris Administration.
- Br tools, extending tablespace and other db activities.

Client: XeroxRel 1.1 (Project Implementation)

Duration: April 2011 to June 2011

Position : Sap Basis and Solman Consultant

Background

Xerox Co-operation is a global document management company founded in 1906 that manufactures and sells a range of color , black-and-white printers, multifunction systems, photo copies, digital production printing presses, and related consulting services and supplies.

Responsibilities

- User Maintenance.
- Granting and Removing Authorizations.
- Transports.
- Backup on Disks using BRTOOLS and DB13 .
- Br-Archive Backup.
- Implementing SNOTES.
- Addon Apply.
- RFC Management.
- Parameter settings.
- SUIM functionalities.
- STMS configuration.
- Solution manager, EWA report monitoring.

Client: XEROX (Project Implementation)

Duration: Nov 2009 to October 2010

Background

Xerox Co-operation is a global document management company founded in 1906 that manufactures and sells a range of color , black-and-white printers, multifunction systems, photo copies, digital production printing presses, and related consulting services and supplies.

Position : Sap Basis Consultant

Responsibilities

- SAP GUI related problems.
- Monitoring Background jobs.
- Monitoring Dump Analysis (ST22) and System Logs (SM21).
- Checking locked objects in (SM12).
- Monitoring, Application server's overview (SM51), Work process overview (SM50), Background jobs overview (SM37).
- Incident Management .
- Performance Tuning.
- Oracle RAC Administration and MCOB.
- Daily monitoring and Troubleshooting.
- ACC monitoring.
- VA administration and Configtool administration.
- Maintenance of RFC destination.
- Content and trex Server Administration.
- Updating SPAM/SAINT.
- Table Space Monitoring.
- User Administration, creating and managing Users, User Authorizations.
- UNIX Red Hat Linux and NT OS Administration.
- Issues relating to the service market place for e.g. Connection opening issues, downloading license or opening semi-automatic connections.
- Applying License .
- XI Adapter monitoring.
- Migration Of CI and DI instance from one IP address to another IP address .

ACADEMIC QUALIFICATION:

Course	University/School	Year of Passing
M E (Control and Instrumentation)	Delhi University	2006-2008
B.tech(ElectricalEngg)	UPTU	2002-2006

PERSONAL DETAILS

Place Of Birth : Delhi

Passport status: Yes, Valid till Sep 2026

Contact Number : 8885048025

Email Id : ashishbansal532@gmail.com

Skill Set : Sap Basis , Sap Solman , Sap Hana

Nationality : Indian

Total Experience :14.1+ years (approx.)

Relevant Experience :14.1+ years (approx.)

Notice Period : can join immediately

LWD : 26th Feb 2024

Current Location : Greater Noida

Highest Full time Education : Master in Engineering