

GILBERTO SALES ONESTI

Dual Citizenship - Brazilian and Italian

SAP Basis since 2001 –20 years of experience working as SAP
Basis Consultant

Italian Passport number is YB4872889 valid until 04/16/2029

Spanish NIE: Y9689387-F

SAP S/4 Hana Certificated until 2028

Objective	SAP Basis/Netweaver and HANA SR
Contact	gilbertoonesti@yahoo.com.br Malaga Spain +34 662 188406
Academic Background	Background in IT – People Software IT Graduated in IT - FAC Campinas in 2006.
Foreign Languages	Fluent English / Fluent Spanish / Fluent Italian / Fluent Portuguese /
Complementary Courses	USMA30 - System Administration with SAP SolMan USCP60 - Business Process Management with Sap SolMan USMF50 - SAP SolMan Support Desk functions USMF55 - Change Request Management SolMan HANA 1.0 – System Administration Workshop SAP Workshop practical S/4 conversion and Migration
Specific Knowledge	<p>Consultant SAP Basis Netweaver (SAP R/3 4.6C, 4.7, ECC6, BW 3.5, BI 7.0 PI, CRM, Portals and Solution Manager 3.2, 4.0, 7.1 and 7.2), Installation and pos installation in versions SAP ECC6 and 4.6C (Database and R/3) and PI(netweaver 2003s); Transport Request (STMS) and applied of support packages, knowledge in Systems Operations Unix and Windows for environment SAP, knowledge in AIX Cluster, Homogenous System Copy of Systems SAP, Basics knowledge in ABAP/4 and Abap Workbench, Clients Copy for systems SAP, Export and Import (Sapinst) of Database Oracle and DB2, Implementations SAP ECC 6.0, BI 7.0, PI 7.0 and Solution Manager 4.0 and pos installation; installation and pos installation sap routers; backup and restore in database SQL and Oracle, fixed and upgrade of SAP kernel, Upgrade Oracle 11 to 12c, SAP HANA, Heterogenous System Copy, Upgrade of version SAP Netweaver 7 to 7.5, Homogenous system Copy, Knowledge in Oracle RAC with ASM, refresh/installation and customize of Database SAP maxdb, Upgrade, Heterogenous System Copy, S/4 Conversion, S/4 Installation and Configuration.</p> <p>SAP S/4 Conversion SAP Netweaver 7.0, 7.4 and 7.5; MAXDB; HANA Database; Oracle 10, 11 e 12c with RAC, 19c; SAP Portal; SAP Solution Manager; SAP SCM; SAP BI; SAP FIORI; SAP CONCUR; SAP Solution Manager CHARM and Monitoring; SAP ECC 6.0; SAP S/4 Certificated/ Google Cloud and Google Azure, SAP RISE</p>

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	<p>Support as SAP Consultant Basis/HANA/S4 to Capgemini Spain Clients Capgemini (06.01.2022 – Currently)</p> <p>SAP Upgrade, S/4 Conversion, Heterogeneous System Copy and SAP AWS and Azure Migration.</p> <p>SAP Basis Consultant SR (Freelancer) Customer from Canada</p> <p>SAP S/4 Conversion from Netweaver Oracle also Hana, Heterogeneous System Copy Process Integration 7.1, Installation and Configuration SAP Solution Manager 7.2, Migration to SAP RISE, FIORI Activating, Homogeneous System Copy, SAP Migration to Cloud AWS/Azure/Google Cloud.</p> <p>SAP Basis Consultant SR (Capgemini 06.01.2022 – Currently)</p> <p>Supporting as SAP Consultant to Capgemini Clients</p> <p>SAP Basis Consultant SR – Archroma Client – Capgemini Madrid 08.01.2022 – 09.01.2022</p> <p>SAP system performance analysis with SAP Netweaver and Database Db2</p>
Professional Background	<p>SAP Basis Consultant SR – Capgemini Madrid - 06.01.2021 – 07.01.2022 – Carrefour Client</p> <p>SAP system performance analysis with S/4 Hana, SAP Rise Migration DMO, and SAP Migration from Netweaver to SAP S/4 Hana 2.0, Microsoft Cloud AWS and Google.</p> <p>SAP Basis Consultant SR – Accenture - 02.01.2021 – 01.06.2022 Leroy Merlin and Ambev Clients</p> <p>SAP system performance analysis with S/4 Hana, Add-On installation, and Support Package installation (Using SUM, or SPAM/SAINT), Implementation S/4 Hana, Upgrade S/4 SP2020 (Using SUM), HSC (Homogeneous System Copy), Kernel Update, SAP Cloud Connector Installation and configuration, Configuration SAP S/4 environment and running with Microsoft Azure - On premise, Configuration and Installation SAP Enable Now with HANA 2.0, Installation and Configuration SAP Open Text with SAP S/4, Implementation System Managed for SAP Solution Manager 7.2, Installation and Configuration Diagnostics and Introscope SAP Systems, Installation and configuration of SAP Single Sign-on 3.0 (Server and Client), Upgrade SAP BODS and Dataservices, Upgrade SAP S/4 2020, Cloud Google and Azure, Install and Configuration open text.</p>

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SAP Basis Consultant – Suzano Company – 12.11.2019 to 02.01.2021

SAP Migration HANA 2.0, SAP Dialog Instance with SAP ASE, Installation SAP Dialog Instance with SAP Netweaver 7.4 with Database SAP HANA 2.0, Installation and Configuration SAP HANA client 2.0, performance and tuning SAP parameters, configuration and adjustment SAP parameters, configuration and maintenance sap printer, Refresh Database HANA 2.0, SAP Solution Manager 7.2 Installation & Configuration of Technical Monitoring, Refresh SAP database Sybase and Hana 2.0 and Installation SAP Hana Revision, Refresh SAP System SCM with database Sybase and Maxdb.

CGI Company – Projects to Spain and Portugal 03.12.2018 to 01.11.2019.

Working with project of Upgrade of version and Heterogeneous System and SAP HANA to customer from Spain and Portugal. Pre configuration and post configuration of process homogenous system copy, Oracle Database RAC with ASM Disk. Migration of platforms from Solaris to Linux and AIX, Installation and configuration SAP CONCUR, Upgrade of version ECC 6.0 EHp1 to EHp8, Upgrade SAP Portal from version 7.x to 7.5; Sap solution manager 7.2 CHARM operation; Upgrade SAP Kernel version, Configuration and Installation SAP Solution Manager 7.2 via solman_setup Installation and configuration SAP ECC and SAP Portal only Stack Java with Linux cluster High Available and Oracle RAC; post upgrade configuration and installation sap webdispatcher with SAP Portal new version 7.5.

Grupo Voestalpine 01.10.2019 to 01.11.2019 – SAP Basis Consultant SR – Freelance Project

SAP Basis Support for customers from USA, Mexico, Colombia and Germany, SAP Basis Consultant support for systems SAP BI, ECC6.0 PI 7.5, Solution Manager 7.1; SAP IDM Improvement to SAP ECC, BI, Solution Manager, PI, GRC, SCM; System Refresh Database Administrator to version 11g and 12c; Operation System AIX, Linux and Microsoft Windows; Support to SAP System running in Windows Cluster; Installation SAP version ECC 6.0; Updated kernel to new version release; Database Administrator for Oracle RAC; Database compress; homogeneous System Copy, renew sap router certificate and installation, configuration and support on channel communication of SAP PI

Grupo Petropolis – Global Hitss

SAP Basis SR 05.04.2016 to 01.08.2018

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Support and Improvement all landscape of customer to BI, ECC6.0 PI 7.1, Solution Manager 7.1; Improvement to SAP ECC, BI, Solution Manager, PI, GRC, SCM; System Refresh Database Administrator to version 11g; Operation System AIX, Linux and Microsoft Windows; Support to SAP System running in Windows Cluster; Installation SAP version ECC 6.0; Updated kernel to new version release; Database Administrator for Oracle RAC; Database compress; SAP HANA, SAP Installation and Configuration SAP FIORI with Netweaver 7.4.

SAP Basis Support Netweaver 01.01.2013 to 01.05.2015

Raizen – Join Venture Between Cosan, Raizen and Comgás

Support and Improvement all landscape of customer to BW 3.5, ECC6.0 PI 7.0ehp1, R/3 4.7; Support to Project Upgrade from version 3.0 to ECC 6.0; Solution Manager 7.0; Improvement to SAP ECC, BW, Solution Manager, PI, GRC; Database Administrator to version 11g; Operation System AIX, Linux and Microsoft Windows; Support to SAP System running in Windows Cluster; Installation SAP version ECC 6.0; Preparation and post configuration in process of homogeneous system copy with SAP version 4.7 and ECC6; Updated kernel to new version release; Switched JAVA JDK to SAP JVM – SAP Netweaver 7.0; Installation and configuration SAP FIORI Netweaver 7.3, export and import SAP PI 7.1, Install and Configuration Open Text.

Corn – Brazil – 01.11.12 to 01.01.2013;

SAP Basis Consultant

Support and Improvement all landscape of customer to BI 7.0 and ECC6.0; Support Project Upgrade from version 4.7 to ECC 6.0; Solution Manager 7.1 – Customize E2E to SAP Solution Manager; Improvement to SAP ECC, BI 7.0 and Solution Manager, Database Administrator to version 10g and 11g;~ Applied note to Charm to Solution Manager 7.1; Upgrade SAP version ECC EHP8.

AMGEN/IBM – USA – 01.06.12 to 01.11.2012

SAP Basis Consultant

Support and Improvement all landscape of customer to versions ECC 5.0, BW 3.5, APO, Portal, Solution Manager and SAPCPS; Support On call some weekends and responsible to all problem with SAP Landscape of customer;

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Jonhson & Jonhson – from March 2012 until July 2012

SAP Basis Netweaver Consultant Upgrade SR

Project SAP Upgrade of version; SAP Basis Support responsible for improvement to system BW; Support all landscape SAP Basis;

Tivit - March 2011 – March 2012 – SAP BASIS Consultant SR

Project SAP Basis Netweaver (Implementation SAP Solution Manager 4.0 - EHP1, SAP ECC 6 - EHP4, PI, NFe, WAS 7.0 and 6.40) Installation SAP Solution Manager 7.0 - EHP1 Oracle X Windows; Application of Support Packages, Add-Ons, Stack Java and SAP Notice; Update Patch of the Database Oracle; Configuration of Logon Balances of servants; Database Oracle 10g and Oracle 11; Created Systems Microsoft with SAP in Cluster; Configuration and Customized profile SAP; Configuration SLD; Enhancement Package (EHP) ABAP+JAVA; Administration and optimization systems SAP; Open call in SAP with possible error in systems SAP; Update of Support Packages, Add-On and Kernel; Tuning SAP, Database and Operating system; Analysis of consistence of the Database, Update Statistics, Tasks of the Operating system, Alerts of System, Logs, Error System, Dump, Locks Fail Updates, Workload, Buffers; Configuration of Alerts and Monitoring of SAP Solution Manager 4.0; Configuration of SAP Solution Optimizer Manager 4.0 for download xml; Control of backups; Controlled and space in the database; Created of RFC; Creation and configuration of STMS with QA_APPROVAL; Creation and administration of Jobs; Creation and users' maintenance, control of profiles; Creation, copy and delete of SAP Clients and logical systems.

BT (British Telecom) - March 2011 – Jul 2011 Project SAP Basis (Implementation SAP Solution Manager 4.0 - EHP1, SAP ECC 6 - EHP4 – Upgrade SAP/Oracle)

Installation SAP Solution Manager 7.0 - EHP1 Oracle X Windows; Application of Support Packages, Add-Ons, Stack Java and SAP Notice; Update Patch of the Banco SQL Server and Oracle; Configuration of Logon Balances of servants; Upgrade Oracle 10g for Oracle 11; Created Systems Microsoft with SAP in Cluster; Configuration and Customized profile SAP; Configuration SLD; Enhancement Package (EHP) ABAP+JAVA; Administration and optimization systems SAP; Homogeneous System Copy ABAP+JAVA with sapinst (export and import); Open call in SAP with possible error in systems SAP; Update of Support Packages, Add-On and Kernel; Tuning SAP, Database and Operating system; Analysis of consistence of the Database, Update Statistics, Tasks of the Operating system, Alerts of System, Logs, Error System, Dump, Locks Fail Updates, Workload, Buffers; Configuration of Alerts and Monitoring of SAP Solution Manager 4.0; Configuration of SAP Solution Optimizer Manager 4.0 for download xml; Control of

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backups; Controlled and space in the database; Created of RFC; Creation and configuration of STMS with QA_APPROVAL; Creation and administration of Jobs; Creation and users' maintenance, control of profiles; Creation, copy and delete of SAP Clients and logical systems.

TCS – TATA Dec 2010 - March 2011 - SAP BASIS SR - Security

Support and Administration SAP ECC 6; configuration, adjust and created Roles and Profiles (PFCG and SUIM) of all users

Sonangol (Africa - Luanda) – Installation and pos installation - from MAY-2010 - NOV 2010 – SAP BASIS Consultant SR

Version SAP ECC6, Solution Manager 4 and BI 7.0; Configuration, to monitor, "tuning" and solution of problems of the Systems (Development, Quality and Production); Homogeneous System Copy DEV, QA and PRD; Configuration after the HSC - Routes Transport System Installation and After Installation in System BI 7.0, ECC 6.0; Configuration, Customize and Parameters in BI 7.0 and ECC6; Configuration and Approval of Database Oracle Pós HSC; System Operation Windows 2003 Servers; Database Oracle; Administration of the Database, Administration of Interfaces of the system R/3 with external systems; Administration services OSS: User Administration, analyses and application of Notes SAP in Systems ECC and BI 7.0, Technician support the Users SAP, opening up and accompaniment of the calls opens in the SAP for problem in the Systems ECC and BI 7.0; Implementation project Backup/Recovery; Analysis of DUMPs non system and corrections with SAP notes; Analysis and Implementation of the Report EarlyWatch (EWA); Configuration EWA in Solution Manager 4.0 to Systems BI, ECC, PI and Solution Manager; Upgrade of kernel of the Systems and Support Package; Update Add-ons and Plug-ins; Configuration of Profile(PFCG) projects Masters and derivation; Configuration and Installation SAPROUTER; Resolution of the problem with Printed; Administration Database with brtools of SAP; Adjustments and Created of Routes Transports in Systems; Support Package with Stacks Java in BI 7.0; Export/Import SAP ECC 6.

Politec 17/11/2010 – 01/05/2010 – SAP Basis Consultant SR, ECC, BI, Solution Manager 4.0 and Implementation ECC, PI and BI Configuration, to monitor, "tuning" and solution of problems of the Systems (Development, Quality and Production); Homogeneous System Copy DEV, QA and PRD; Configuration after the HSC - Routes Transport System Installation and After Installation in System BI 7.0; Configuration, Customize and Parameters in BI 7.0; Configuration and Approval of Database Oracle Post HSC; System Operation Windows 2000/2003 Servers; Database Oracle; Administration of the Database, Administration of Interfaces of the system R/3 with external systems; Administration services OSS: User Administration, analyses and application of Notes SAP in Systems 4.6c and BI 7.0, Technician

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support the Users SAP, opening up and accompaniment of the calls opens in the SAP for problem in the Systems 4.6C and BI 7.0; Implementation project Backup/Recovery BI 7.0; Analysis of DUMPs non system and corrections with SAP notes; Analysis and Implementation of the Report EarlyWatch (EWA); Upgrade of kernel of the Systems and Support Package BI 7.0; Configuration of Profile(PFCG) projects Innéov Masters and derivation; Configuration and Installation SAPROUTER; Resolution of the problem with Printed in SAP R/3 and BI 7.0; Administration Database with brtools of SAP;

Magneto (Homogenous System Copy), Freelance 01/11/2009 – 15/11/2009

SAP ECC 6 – Installation Homogenous System Copy and Pos Installation homogenous System Copy – SQL 2005 + Windows 2003 Servers.

L'oreal (Basis Support SR), 05/2008 – 11/2008 – BI 7.0 Implementation Windows X Oracle

Support Basis, ECC, BI, Solution Manager 4.0
Configuration, to monitor, "tuning" and solution of problems of the Systems (Development, Quality and Production); Homogeneous System Copy DEV, QA and PRD; Configuration after the HSC - Routes Transport System Installation and After Installation in System BI 7.0; Configuration, Customize and Parameters in BI 7.0; Configuration and Approval of Database Oracle Pós HSC; System Operation Windows 2000/2003 Servers; Database Oracle; Administration of the Database, Administration of Interfaces of the system R/3 with external systems; Administration services OSS: User Administration, analyses and application of Notes SAP in Systems 4.6c and BI 7.0, Technician support the Users SAP, opening up and accompaniment of the calls opens in the SAP for problem in the Systems 4.6C and BI 7.0; Implementation project Backup/Recovery BI 7.0; Analysis of DUMPs non system and corrections with SAP notes; Analysis and Implementation of the Report EarlyWatch (EWA); Upgrade of kernel of the Systems and Support Package BI 7.0; Configuration of Profile(PFCG) projects Innéov Masters and derivation; Configuration and Installation SAPROUTER; Resolution of the problem with Printed in SAP R/3 and BI 7.0; Administration Database with brtools of SAP;

Saint Gobain (Basis Support SR), 07/2007 – 05/2008

Support Basis, ECC, BW, R/3, Solution Manager 4.0, BW and CRM:
Configuration, to monitor, "tuning" and solution of problems of the Systems(Development, Quality and Production); Homogeneous System Copy DEV, QA and PRD; Configuration after the HSC - Routes Transport System (QA_APPROVAL); Installation and after Installation of the Application in System ECC6; Configuration and Customize and after Installation ECC6; Configuration and Approval of Database Oracle after HSC; System Operation AIX; Database Oracle; Administration of the Database, Administration of Interfaces of the

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system R/3 with external systems; Configuration and Parameters of the SAP Solution Manager 4.0 (EWA); Administration services OSS: User Administration, analyzed and application of Notes SAP in Systems ECC6, Technician support the Users SAP, opening up and accompaniment of the calls opens in the SAP for problem in the Systems ECC6; Project of cluster implementation with team of S.O (System Operation); Analysis of DUMPs non system and corrections through SAP Notice; Analysis and Implementation of the Report EarlyWatch (EWA); Upgrade of kernel of the Systems ECC 6.0 and Support Package version ECC 6, Administration Database with brtools of SAP and move of hardware with Operation system AIX.

LIGHT (Basis Support SR), 07/2007 - 09/2007

Basis Support, R/3, CCS, R/3, XI, BW and CRM:

Configuration, monitored, "tuning" and solution of problem in Systems (Development, Quality and Production); the access Controls and security of the systems(PFCG); Transports of Changed Request; The administration of the access authorizations to the systems; Definition of the service of after implementation and support strategy; Definition of the Strategy of the system and clients; Operation System Sun Solaris; Database Oracle; Logon Group; Analysis of the workprocess consumption; Administration of the Database, Process Interfaces of system R/3 with external systems; Customized and Parameters of Solution Manager 3.2 for monitoring the Systems CCS, R/3, BW, CRM and XI; Service Administration OSS: User Administration, analysis and application of SAP notes in System R/3, CCS, CRM and BW, technical attendance to Users SAP, Opening up and accompaniment of having called opened up in SAP for the problems in the Systems R/3, BW, CCS, CRM and Portals; Configuration and Customize of the Solution Manager version 3.2 for the Service Desk; Removal of the Application Servers for the changes applications; Project of cluster implementation with team of S.O; Analysis of DUMPs and implementation with sapnotes; Analysis and Implementation of the Report EarlyWatch; Administration and support to the users of the Systems BW, CRM, R/3 and CCS; Configuration and Maintenance of the routes transports of the Systems CCS, CRM, BW and R/3; upgrade of kernel of the Systems CCS, CRM, R/3 and BW; Periodic Checklist of the Systems Production R/3, BW, CCS, CRM, for Analysis of possible problems; Installation, Configuration and maintenance of the Saprouter, ECC 6, Administration Database with brtools of SAP.

IBM do Brasil (Project Perdigão), 08/2006 - 07/2007

Basis Analyst, R/3, Portals, CRM, APO and BW:

Configuration, monitoring, "tuning" and solution of problems of the systems (Development, Quality and Production); the access Controls and security of the systems(PFCG – Security); Transport of Change Request between Systems Development, Quality and production; Administration the access of user in Systems SAP; Definition of the service of after implementation and support strategy; Definition of the Strategy of the system and client(mandant); Operation System AIX,

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Database Oracle, Configuration and support technical in systems: Printer services in SAP, scheduled of Process background, Administration Database Oracle, Process of Interfaces SAP R/3 with external systems, Profiles and Authorization (PFCG), Administration in services SAP OSS: User Administration, analysis and fixed sapnotes in System R/3, APO, CRM and BW, technical attendance to User SAP, Opening up and accompaniment of having called opened up in SAP for the problems in the Systems R/3, BW, APO, CRM and Portals, Analysis of DUMPs non system and corrections through sapnotes, scheduled and execution of Archiving Of the SAP R/3 of Modules: SD, FI, CO and MM, Administration and Support of the Systems BW, CRM, APO and Portals, Knowledge in Netweaver, Configurations and Maintenance Of the routes transports of the Systems APO, CRM, BW and R/3, upgrade of kernel of the Systems APO, CRM, R/3 and BW, fixed upgrade in S.O (AIX) and, upgrade of support packages and hot packages, maintenance and assembly of Filesystem in System Operation AIX, Analysis and Implementation of the Report's EWA and After Migration with support of the SAP, periodic checklist of the Systems Production R/3, BW, APO, CRM, for Analysis of possible problems; Installation, Configuration and Maintenance of the Servers Saprouter, ECC 6, Administration Database with brtools of SAP.

Schincariol, 06/2006 - 07/2006, R/3 4.6C - Basis Security:

Created of Profiles Masters and Derived, Created User in SAP, copy of profiles, Change Request in Systems Q01 and P01, Support to user SAP, configuration, parameters of tables SAP R/3, Database Oracle and SQL, Operation System Windows 2000 Servers, Transactions: Sgen, RFC's, OSS, Created Call in SAP and fixed sapnotes R/3, monitoring of System Development, Quality and Production, knowledge in ASAP, workload of processes in SAP R/3 and BW.

Votorantim, (Projeto Integras) 04/2006 to 06/2006

Basis Support, Solution Manager, BW, CRM:

Configuration, to monitor, "tuning" and solution of problems of the Systems(Development, Quality and Production); Homogeneous System Copy DEV, QA and PRD; Configuration after the HSC - Routes Transport System (QA_APPROVAL); Installation and Post Installation of the Application in System 4.7; Configuration and Customize and after Installation 4.7; Configuration and Approval of Database Oracle after HSC; System Operation AIX; Database Oracle; Administration of the Database, Administration of Interfaces of the system R/3 with external systems; Configuration and Parameters of the SAP Solution Manager 3.2 (EWA); Administration services OSS: User Administration, analyzed and application of Notes SAP in Systems 4.7, Technician support the Users SAP, opening up and accompaniment of the calls opens in the SAP for problem in the Systems 4.7; Project of cluster implementation with team of S.O (System Operation); Analysis of DUMPs non system and corrections through SAP Notice; Analysis and Implementation of the Report EarlyWatch (EWA); Upgrade of kernel of the Systems 4.7 and Support Package version 4.7.

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WABCO, 11/2005 a 04/2006 - Basis Support and Security R/3 4.6:
Created of Profiles Masters and Derived, Created User in SAP, copy of profiles, Change Request in Systems Q01 and P01, Support to user SAP, configuration, parameters of tables SAP R/3, Database Oracle and SQL, Operation System Windows 2000 Servers, Transactions: Sgen, RFC's, OSS, Created Call in SAP and fixed sapnotes R/3, monitoring of System Development, Quality and Production, knowledge in ASAP, workload of processes in SAP R/3 and BW.

SSI Consultoria, 18/08/2004 - 10/12/2005 : Support Basis and Solution Manager 3.2: Configuration, monitoring, "tuning" and solution of problems of the systems (Development, Quality and Production); the access Controls and security of the systems(PFCG – Security); Transport of Change Request between Systems Development, Quality and Production; Administration the access of user in Systems SAP; Definition of the service of after implementation and support strategy; Definition of the Strategy of the system and client(mandant); Operation System windows, Database Oracle, Configuration and support technical in systems: Printer services in SAP, scheduled of Process background, Administration Database Oracle, Process of Interfaces SAP R/3 with external systems, Profiles and Authorization (PFCG), Administration in services SAP OSS: User Administration, analysis and fixed sapnotes in System R/3and Solman, technical attendance to User SAP, Opening up and accompaniment of having called opened up in SAP for the problems in the Systems R/3and Solman, Analysis of DUMPs non system and corrections through sapnotes, scheduled and execution of Archiving Of the SAP R/3 of Modules: SD, FI, CO and MM, Administration and Support of the Systems R/3 and Solman, Knowledge in Netweaver, Configurations and Maintenance Of the routes transports of the Systems APO R/3and Solman, upgrade of kernel of the R/3 and Solman, fixed and upgrade kernel in S.O (Windows) and, upgrade of support packages and hot packages, maintenance of Filesystem in System Operation Windows, Analysis and Implementation of the Report's EWA and After Migration with support of the SAP, periodic checklist of the Systems Production R/3and Solman, for Analysis of possible problems; Installation, Configuration and Maintenance of the Servers Saprouter.