

Prashanth Dasari

Tech Delivery Manager | Sap Basis Specialist

Global Leadership Awardee

Mobile: +91 93460 96817 Email: prashdas@outlook.com

LinkedIn: <https://www.linkedin.com/in/prashdasa/> , Address: Hyderabad, 500045

Professional Summary

- Senior IT professional with over 16 years of experience, blending technical expertise with project management skills to drive team success in diverse environments.
- Experienced Project Manager with 6+ years of leadership in discovery, strategy development, and execution, resulting in a 30% increase in project efficiency through effective hypercube support and BAU handovers.
- Proficient in SAP Capacity Management & TCO, Workload Management, Vendor Management, and Technical Change Management. Skilled in driving Continuous Improvement & System Tuning, Landscape & Configuration Item Management, and Incident & Problem Management.
- Expertise in Project Planning, Risk Management, Budget Management, and Scope Management. Effective in Stakeholder Communication, Agile Scrum delivery, Strategy Building, and Production Support. Proven track record in managing large-scale teams (30+ members), Client Management, Stakeholder Management, and People Management.
- Seasoned in Project Management for SAP Basis support, Upgrade, and Migration projects. Demonstrated leadership in operational excellence, Major Incident Management, and Problem Management.
- Sound knowledge in On-Premise to Cloud Migration, SAP BASIS & HANA Performance Tuning, Operations Management, Production Go-live Support, Implementation of HANA best practices, Rise with SAP Support, and Capacity Management.

Expertise Areas

- SAP Project Management
- Customer/Engagement Management
- Agile Project Management
- Technical Change Management
- Continuous Improvement
- Capacity Management
- Security and Compliance
- Problem/Incident Management
- Vendor Management

Technical Skills

- Support and Implementation of S/4 HANA, ECC, CRM, SCM, and other SAP Products AWS, AZURE, T-Systems Cloud, Third-Party Clouds
- Oracle Database Administration/Performance Tuning
- SAP HANA Administration/Optimizations
- SAP EHP Upgrades, Version Upgrades
- SAP Migrations (OS/DB)
- Ssystem Landscape Design and SAP Basis Strategies
- SAP version 4.6 to ECC 6.0 EHP8
- S/4 HANA, FI/RI, BO, BW, EP, PI/PO
- SAP Implementation on High Availability (HACMP on AIX, Service Guard on HP-UX, HA Cluster on Windows and Linux.

Project Management Experience

- Leadership role in managing diverse teams, overseeing resource allocation, project delivery, and mentorship across SAP Implementation & SAP AMS Project engagements.
- Optimized project planning, risk management, budget management, scope management, and stakeholder communication for over 20 projects, resulting in a 40% increase in overall project efficiency.
- Conducted comprehensive analysis of project scope, sequencing, resources, time, cost, and risk, ensuring alignment with highest quality standards and project objectives.
- Directed critical projects including Cost Optimization, Landscape Simplification, and Ariba Integration, providing key technical insights and achieving AtD/AtO sign-off.
- Consistently maintained 98% quality in end-to-end project management for BASIS Engineering, BASIS Infra & SAP AMS projects, ensuring seamless project execution and stakeholder satisfaction.
- Utilized advanced project management tools such as Gantt Charts, Work Breakdown Structure, and Microsoft Project Plan to streamline project workflows and monitor progress effectively.
- Lead sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demos, fostering a collaborative and efficient project environment.
- Implemented strategies to boost problem management efficiency by 45%, reducing incidents and ensuring landscape stability through proactive measures and process enhancements.
- Improved change management efficiency by 35%, optimizing change implementation and execution processes to minimize disruptions and enhance project outcomes.
- Enhanced resource planning efficiency by 40%, implementing robust FTE forecasting, time tracking, and expense management strategies to optimize resource allocation and budget utilization.

Customer/Engagement Management Experience

- Instrumental in driving customer satisfaction and service quality for multiple AMS accounts, significantly improving the CSAT score to 4.5 from 3.0.
- Successfully cultivated and managed client relationships across various organizational levels, including Business users, IT Management, and Vendor Partners, ensuring alignment with client expectations and objectives.
- Ensured strict adherence to client contracts, policies, and procedures, effectively managing service contracts in terms of scope, resources, quality, and budget.
- Efficiently managed resource ramp-up based on client requirements, facilitating seamless allocation to various projects and ensuring optimal resource utilization.
- Delivered comprehensive customer reporting and Governance cadences, including invoices, billing, SLAs, and KPIs, resolving any gaps and discrepancies effectively.
- Conducted regular monthly service reviews, providing insights on account performance, financials, engagement status, and resource allocation, ensuring transparency and alignment with client expectations.

Technical Experience

- Proficiently managed critical technical activities including On-premise to Cloud Migration, S/4 HANA Implementation, SAP BASIS & HANA Performance Tuning, and Automation of Stop/start processes.
- Demonstrated expertise in Performance Tuning across various SAP components, including SAP Memory tuning, Oracle SQL Tuning, HANA Performance tuning, ABAP Performance tuning, and JAVA Performance Tuning, ensuring optimal system performance and efficiency.
- Implemented robust Capacity Management practices, including ABAP Capacity Sizing, Landscape sizing using Quicksizer tool, and development of sizing scripts, enabling accurate resource allocation and planning.
- Successfully conducted Application and DB Upgrades, including Support pack stack upgrade, Version upgrade, EHP Upgrade, Asset Integrity Upgrades, and Kernel Upgrades, ensuring system reliability and compatibility with the latest technologies.
- Executed seamless migrations, including On-premise to Cloud Migration and HANA Hardware Migration, ensuring minimal downtime and data integrity throughout the process.
- Proficient in System Build activities such as S/4 HANA Installation, Configuration, and Post-steps, ensuring smooth system deployment and setup in accordance with business requirements.
- Expertise in Client Administration tasks, including maintaining Client status, Client Copy, and Client Export, facilitating efficient management and organization of SAP client environments.

Assignments Overview

Basis Delivery Manager CLOUD4C INDIA PVT LTD – Hyderabad, India	12/2018 - Current
Delivery Specialist EMC INDIA PVT LTD (Dell Services) – Bengaluru, India	06/2016 - 12/2018
Application Architect (SAP BASIS) IBM INDIA PVT LTD – Hyderabad, India	02/2011 - 06/2016
SAP BASIS Consultant ENTROPY SOFTWARE PVT – Hyderabad, India	11/2008 - 01/2011
SAP BASIS Consultant INSTASAP UK PVT LTD – UK	06/2008 - 09/2008
SAP BASIS Associate INSTASAP INDIA PVT LTD – Hyderabad, India	05/2007 - 04/2008

Certifications

- **ITIL Foundation**
- Certified in **SAP NetWeaver 04** , SAP AG, UK.
- Certified in **SAP Project Management** and **Certified Scrum Master** .
- Certified in **SAP HANA 2.0 SP04** and **SAP S/4 HANA Conversion** .
- Certified in **Azure Administration** .

Education

Master of Business Administration: Information Systems & Marketing
Osmania University - Hyderabad, India
Percentage: 60%

Bachelor of Computer Applications: Computer Science
Osmania University - Hyderabad, India
Percentage: 75%

Languages

- English
- Telugu
- Hindi .